

Northcoast Conflict Solutions
Presents

Elder Mediation Training

Elder Mediation Training

- **Dates:** **October 12, 2007**
 - **Time:** 8:00 AM Sign in, Breakfast; 8:30 – 4:00 Seminar
 - **Location:** Northcoast Conflict Solutions, 7007 E. Sprague, Independence, OH 44131. Wheel chair and handicap accessible. Next to Clark Gas Station
 - **Cost:** **\$100.00** Includes light breakfast, snacks, textbook. Lunch on own.
 - **CEUs:** **Counselors, Social workers, nurses (6 CEUs approved by the Ohio Counselor, Social Worker, Marriage & Family Board RCX010201 and RSX010201)**
 - **LEARNING OBJECTIVES:**
 1. Describe how attitudes toward conflict affect our work with families.
 2. List types of conflict that can develop between families and nursing homes.
 3. Identify feelings involved in conflict and name two interventions in working with angry people.
 4. Name elements of caregiver burnout and list several community resources of which caregivers can avail themselves.
 5. List several screenings available to older adults to determine cognitive functioning and psychological/emotional status.
 6. State the role that mediation plays in resolving conflicts between nursing homes, the resident and his/her family.
 7. Name 7 contraindications of mediation.
 8. Compare and contrast several styles of mediation.
 9. Demonstrate through role play, your knowledge of Elder Mediation.
 - **Format:** Lecture, role play, video, demonstration, activities, text book
 - **Instructors:** Mediators John Bertschler, PhD and Patricia Bertschler, PCC
 - **To register, please call (440) 262-3700/ visit www.ncsmmediation.com**
- If you do not wish to receive further faxes, emails, training information, please call to remove your name.